

Workforce Insider Brought to you by SHERATON

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By Tony Burton • Aug 13, 2025

In this month's Workforce Insider:

• Today at 2 PM: Restaurant Ready Community Organization **Information Session**

the Unhoused Workforce

- 2025 ProStart Teacher Training Recap • Franchisee Tips for Attracting Gen Z Front Line Workers
- Training • Register for September's Workforce Wednesday Webinar: Engaging

• Enroll Today in Free Hospitality and Online Customer Service

- Get ServSafe Certified with Food Safety Guy!
- We would like to thank our Workforce Insider Sponsor Sheraton <u>Minneapolis Downtown Convention Center</u> - for their contributions and commitment to Minnesota's hospitality industry!

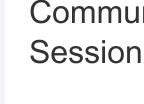
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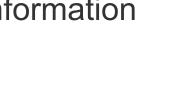
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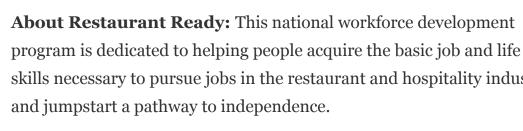
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Today at 2 PM: Restaurant Ready Community Organization Information





Informational Session Restaurant August 13, 2025 | 2 - 3 PM Ready **Today at 2PM:** Community Organizations are invited to join this virtual informational session about Restaurant Ready today at 2 PM.



skills necessary to pursue jobs in the restaurant and hospitality industry, and jumpstart a pathway to independence.

Community Business Organizations

State Restaurant Associations (SRAs) to provide training in six work-ready competency areas defined by the hospitality industry. **Restaurant Ready Program goals:**

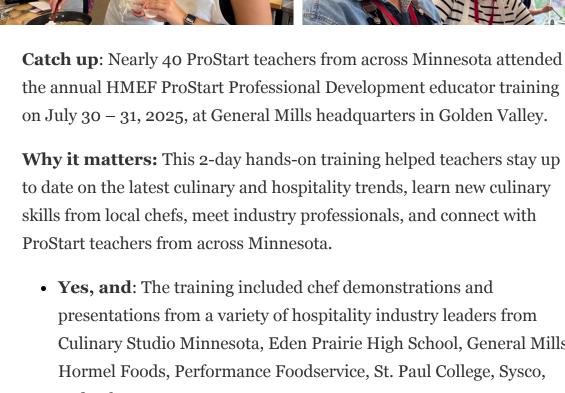
• Showcase hospitality to job seekers: Establish the hospitality industry as a suitable place for first jobs, and as a model of employment, development and advancement.

• Act as a industry connector: Foster collaboration between

community organizations, state restaurant associations, and

Register Here

- 2025 ProStart Teacher Training Recap



Franchisee Tips for Attracting Gen Z Front Line Workers

• What to expect: Author Brandon Gadish describes how to move beyond traditional methods and create a workplace culture that resonates with the next generation of workers.

Gain the tools you need: Learn how to offer clear growth paths, invest

in life skills, and build a strong team environment to foster loyalty and

• **The bottom line:** You don't want to miss out on these essential

engagement.

strategies for business success.



Did you know: Hospitality Minnesota Minnesota and the Unviersity of Minnesota's Tourism Center proudly offer a free online customer service training program!

• **Some background:** Thanks to Hospitality Minnesota's advocacy,

the Minnesota Legislature allocated funds to create a free training

• **Get started:** Per <u>MN Statutes Sec. 116L98</u>, participants will answer

a few questions and sign an equal opportunity statement before

Learn More

Register for September's Workforce

Wednesday Webinar: Engaging the

through the University of Minnesota for all Minnesotans.

What to expect: The program offers foundational customer service

skills development for all Minnesota residents.

accessing the training.

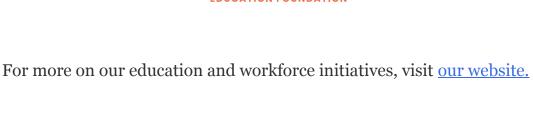
Leading CareerForce Calling all Minnesota employers! You're invited to join in a monthly

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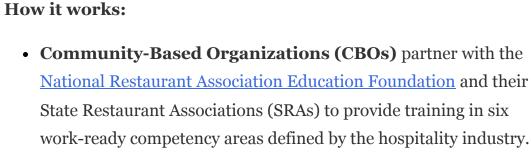
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Enhance your knowledge and ensure your establishment meets all food



Your responses are anonymous



employers.

- on July 30 31, 2025, at General Mills headquarters in Golden Valley. Why it matters: This 2-day hands-on training helped teachers stay up to date on the latest culinary and hospitality trends, learn new culinary skills from local chefs, meet industry professionals, and connect with presentations from a variety of hospitality industry leaders from Culinary Studio Minnesota, Eden Prairie High School, General Mills, Hormel Foods, Performance Foodservice, St. Paul College, Sysco, and Taher, Inc. **Thank you to our sponsors!** Including the training's premier sponsor, <u>Ecolab</u>, and host sponsor, <u>General Mills</u>.
 - Franchisee operators: Looking for new ways to recruit, retain, and inspire your Gen Z employees? This article from franchising.com has the answers you need.

Unhoused Workforce WORKFORCE STRATEGY CONSULTANTS WORKFORCE WEDNESDAY Providing Workforce Solutions for MN Employers discussion of current workforce challenges and solutions. Join the Minnesota Department of Employment and Economic Development Workforce Strategy Consultant team the first Wednesday of the month from 11 a.m. to 12 p.m. **What to expect:** September's webinar addresses how the housing crisis in Minnesota has significant effects on both employers and job seekers, reflecting trends seen nationwide. • **For employers**, the stigma associated with unhoused indiviudals

can lead to biased preceptions, often based on negative stereotypes

• For job seekers, the lack of stable and affordable housing creates

The bottom line: Addressing these challenges requires a multi-layered

approach. Operator and job seeker biases determine assumptions about

• **Go deeper:** You can register for next month's webinar and other

issues that can affect their ability to find and maintain employment.

that influence a company's hiring decisions.

work ethic, reliability, and more.

Safety Guy!

safety regulations.

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